Feel free to add a focus category if anything comes to mind!

Should we have different questions for Unica Delica & Unica Deli Pharma, since some distinction has to be made between the two?

The questions we should have the most focus (since these are the ones that the PO is most interested in) are;

* Make use of the empty hours, how to get more customers to come outside lunch hours?
* How to increase profits during lunch?

Food, quality and diversity? (lauri)

- Deli Pharma has a large alternatives of food (opinion 1-5 agree, disagree)

- Days has differences and during the week food is versatile

- Deli Pharma food is tasty (opinion 1-5 agree, disagree)

- Would you be ready to pay about 1,50 €:

- Bigger dessert (ice cream etc.)

- snack to take with you (for example some yougurt and banana)

- Special coffee

* Do you have time to visit in cafeteria during day (7.30-15.30) outside lunch time?
* Do you prefer to eat home or in restaurant?
* Do you prefer to drink your coffee in cafeterian or at home?

Premises/facilities, comfort and convenience? (satsuki)

- Is it easy for you to access here? (Yes/No)

-Do you feel the next seat is too close? (Yes/Sometimes/No)

-Do you feel the facility is inconvenient? (Yes/No)

--> Why do you feel convenient / inconvenient?

-Is here the place to calm down for you? (Yes/No)

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Good & Bad things, whats currently working and what needs to be improved? (camille)

- What’s the thing do you prefer at unica Delia ?

-What do you think can be improved ?

-What do you dislike at Unica Delia ?

-What do you recommands to do to improve something ? Have you any idea ?

-why do you like coming to unica ?

-Are you satisfied by unica ? If no ? Why ?

Something else? (joonas & mikko)

- Pricing, do you feel that the food is appropriately priced?

- Would you be ready to pay more for something and what would that be?

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